

BUSINESS PROCESS REENGINEERING (BPR)

A 3 or 4-Day Hands-On Workshop

Course Description:

This workshop, designed for management and working level employees, takes you through the BPR process step-by-step, shows you what it is; why it exists; how it will affect each member of the organization; and shows you how to position your organization to win.

Learning Objectives & Topics Covered in this Workshop:

- Understand the BPR Process, start-to-finish, to include history, terminology, rationale and benefits
- Develop Policy and Guidance for BPR, to include milestones and roles and responsibilities for both individuals and teams
- Adapt Private Industry techniques and innovations to government organizations
- Conduct BPR, to include preliminary planning, phase-in and follow-on accountability planning

Audience: This workshop is designed for government managers and leaders.

Toolkits:

Each Participant will receive a **Student Handbook** and access to an **Online Toolkit**, containing tools such as checklist, tips, techniques, and numerous other tools to help you use your new skills immediately.

Additional Information

CEU Credits: 1.7-2.25

Suggested Program

Prerequisites: None

Advanced Preparation: None

Program Level: Intermediate

Field of Study: Personal

Development

Delivery Method: Group Live –

Classroom