

COMMUNICATION SKILLS FOR ASPIRING LEADERS AND TEAMS

A 2 Day Hands-On TMS Experience

Communication culture is vital to collaboration and the success of high performing teams. This seminar is designed for individuals who are not currently in supervisory or managerial positions but are interested in assuming such a role in the future. This interactive event will help you develop informal leadership skills to influence organizational success and create a communication culture in your organization.

This seminar's capstone event is the "**Communication Culture Blueprint**" Group Exercise in which the attendees work together to create a **Communication Charter** used to guide the organization's communication culture into the future.

Learning Objectives & Topics Covered in this Workshop:

- Develop an Understanding of How to Influence Positive Organizational Success Without Positional Authority
- Define Leadership and What It Means to You
- Develop the Framework for Your Sphere of Influence
- Understand the "Why" of Difficult Employees
- Learn Ways to Influence the Situation Using the Get, Give, Merge Model of Communication
- Apply principles of LEAN communication to add value
- Apply successful principles of improvisational speech that makes an impact
- Understand when and how to use examples, stories, and analogies to improve verbal communication
- Complete the "**Communication Culture Blueprint**" Group Exercise and develop a **Communication Charter** used to guide the organization's communication culture into the future

Audience: This workshop is designed for government personnel.

Toolkits:

Receive a **Student Handbook** and **Online Toolkit**, containing tools such as checklist, tips, techniques, and numerous other tools to help you use your new skills immediately.

Additional Information

CPE Credits: 15.0

CEU Credits: 1.3

Suggested Program

Prerequisites: None

Advanced Preparation: None

NASBA Program Level:

Basic

NASBA Field of Study:

Personal Development

Delivery Method: Group Live

– Classroom

