

CREATING A CULTURE OF PERFORMANCE & ACCOUNTABILITY

A 2 Day Hands-On TMS Experience
Delivered in Live or Live Virtual Classrooms!

Course Description:

Grow into a decisive leader using the practical skills that will transform your current methods of management, employee engagement, and productivity and performance oversight. Unlike traditional management methods, this workshop provides government supervisors and managers the advanced skills needed to truly **succeed in effectively managing and developing employees in a government work environment**. Attendees learn how to develop operating mechanisms and processes through hands-on exercises, so they gain the skills needed to create and sustain a culture of performance while in class.

Learning Objectives & Topics Covered in this Workshop:

- Recognize, Deal with and Maximize Strengths of Personality
- Assess Progress-Performance Objectives
- Conduct Performance Objectives Planning
- Understand Performance Management and Reporting Tools and Techniques
- Apply Mentorship, Coaching, and Accountability Methods
- Develop a Plan to Create an Environment for Success

Audience: This workshop is designed for government managers and leaders.

Toolkits:

Receive a **Student Handbook** and **Online Toolkit**, containing tools such as checklist, tips, techniques, and numerous other tools to help you use your new skills immediately.

Additional Information

CPE Credits: 15.0

CEU Credits: 1.3

Suggested Program

Prerequisites: None

Advanced Preparation: None

NASBA Program Level: Basic

NASBA Field of Study:

Business Management and Organization

Delivery Method: Group Live – Live Virtual Classroom



The TMS Philosophy and Approach

1 Quality Training

Interactive training that focuses on the **latest trends** in the government workforce utilizing instructional techniques based upon **innovative** adult learning practices delivered by certified, experienced, world-recognized and award-winning instructors.

ANY training can be delivered VIRTUALLY and IN-PERSON!

2 Dynamic Instruction

You will find an **engaging environment** where attendees will build upon their professional habits, techniques, and skill sets through a series of **practical, participant-focused exercises** led by an energetic instructor who has over two decades of government and subject-related experience.

Student Feedback from FY20:

"I would say this has been the most outstanding training I can recall in over 30 years of civil service."

"One of the BEST courses on leadership principles I've taken ... Really enjoyed it."

"I've never done a virtual class like this - I was very impressed ..."

3 Personalized Learning

We tailor the classroom objectives to the participant's **personal goals, professional goals,** and the organization's mission.

4 Ongoing Support

Attendees receive an online toolkit with checklists, guidelines, & many more resources to enable participants to take their new skills and tools they learned in-class & apply them in their workplace.

INTERACTIVE CLASSROOMS

5 OPM ECQ-Focused

Each TMS course is developed based on OPM's **Executive Core Qualifications**; this means each TMS course is designed to not only address the core competencies in a government culture, but we provide the skills needed and **results-driven** objectives to immediately influence performance, and professional development.



Classroom time is spent on group discussion, case study review, & small group exercises: **NOT POWERPOINT PRESENTATION.**