

## CREATING A CULTURE OF PERFORMANCE & ACCOUNTABILITY

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A 2 or 3 Day Hands-On TMS Experience  
*Delivered in Live or Live Virtual Classrooms!*

### **Course Description:**

Grow into a decisive leader using the practical skills that will transform your current methods of management, employee engagement, and productivity and performance oversight. Unlike traditional management methods, this workshop provides government supervisors and managers the advanced skills needed to truly **succeed in effectively managing and developing employees in a government work environment.**

Participants will learn proven strategies to increase influence, conquer performance issues, and increase accountability.

Attendees learn how to develop operating mechanisms and processes through hands-on exercises, so they gain the skills needed to create and sustain a culture of performance while in class.

### **Learning Objectives & Topics Covered in this Workshop:**

- Recognize, deal with and Maximize Strengths of Personality
- Assess Progress-Performance Objectives
- Conduct Performance Objectives Planning
- Understand Performance Management and Reporting Tools and Techniques
- Apply Mentorship, Coaching, and Accountability Methods
- Develop a Plan to Create an Environment for Success

**Audience:** This workshop is designed for government managers and leaders.

### **Toolkits:**

Receive a **Student Handbook** and **Online Toolkit**, containing tools such as checklists, tips, techniques, and numerous other tools to help you use your new skills immediately.

### **Additional Information**

**CPE Credits:** 15.0

**CEU Credits:** 1.3

**Suggested Program**

**Prerequisites:** None

**Advanced Preparation:** None

**NASBA Program Level:** Basic

**NASBA Field of Study:**

Business Management and Organization

**Delivery Method:** Group Live – Live Virtual Classroom

