

# COACHING AND MENTORING FOR EXCELLENCE

A 3-Day Hands-On TMS Experience with **360 Degree Survey**Delivered in Live or Live Virtual Classrooms!

## **Course Description:**

This Workshop provides practical, proven methods for developing the government workforce. Whether guiding employees to grow professionally or helping employees during periods of change and transition, coaching and mentoring lets leaders be seen as results oriented. Prior to course attendance, all participants will take part in a 360 Degree Feedback Survey process that is designed around the Executive Core Qualifications and Leadership Competencies used by OPM. Using this "real world" feedback, coaching and mentoring plans will be developed to implement upon return to the workplace.

## **Learning Objectives & Topics Covered in this Workshop:**

- Employ coaching and mentoring strategies to help employees reach the next level of performance and make productive choices concerning the direction of
- Identify and build your employee's natural strengths that lead to mission success
- Discuss barriers to acknowledge differences and valuing those differences
- Analyze and incorporate 360 Degree Survey feedback into coaching and mentoring practices
- Incorporate other people's learning styles so you can coach and mentor more effectively
- Develop a fast, simple personal plan for your coaching or mentoring success using the three key factors for coaching and mentoring success

<u>Audience:</u> This workshop is designed for all government personnel.

#### **Toolkits:**

Receive a **Student Handbook** and **Online Toolkit**, containing tools such as checklist, tips, techniques, and numerous other tools to help you use your new skills immediately.

### **Additional Information:**

CPE Credits: 23.0 CEU Credits: 2.0 Suggested Program

Prerequisites: Dealing with Difficult People; Challenge of

Leadership

Advanced Preparation: None NASBA Program Level:

Intermediate

**NASBA Field of Study:** 

Personal Development

**Delivery Method:** Group Live –

Live Virtual Classroom

