

CRITICAL SKILLS FOR PROGRAM MANAGERS

A 2-Hour Hands-On Session Delivered in Live or Live Virtual Classrooms!

Course Description:

This high-impact interactive training session focuses on the skills critical for program success. Equally powerful for new and experienced government program managers alike, this training session leads participants down a path of personal and professional growth that is fueled by examples from some of the industry's most innovative workforces and techniques that are proven to be effective in improving the government work environment. Inspiring stories and case studies add to the powerful message that participants receive in the journey to chart their own new and improved path forward. This training session will give you the tools and techniques to increase motivation, elevate morale, and drive higher levels of innovation and performance on your team and in your program.

Learning Objectives & Topics Covered in this Workshop:

- Understand the Key Factors to Success in Managing a Government Program
- The Google Way and How it Can Work for Your Teams
- Keys to Influence and Motivation for the Government Team Leader
- Charting Your Individual Improvement Plan

<u>Audience:</u> This workshop is designed for all government personnel.

Toolkits:

Receive a **Student Handbook** and **Online Toolkit**, containing tools such as a checklist, tips, techniques, and numerous other tools to help you use your new skills immediately.

Additional Information:

CPE Credits: 1.0 CEU Credits: 0.15 Suggested Program Prerequisites: None Advanced Preparation: None NASBA Program Level: Basic NASBA Field of Study: Specialized Knowledge Delivery Method: Group Live – Live Virtual Classroom

