



CRITICAL THINKING & CREATIVE PROBLEM-SOLVING

A 1-Day Hands-On TMS Experience
Delivered in Live or Live Virtual Classrooms!

Course Description:

This workshop is designed to develop the analytical and critical thinking skills of government professionals who can apply those skills on issues and situations specific to the government work environment. Participants will learn how to identify, define, critically assess, and resolve issues; make decisions based on objective criteria; develop step-by-step plans to effectively implement decisions; and facilitate collaboration and teamwork in problem-solving and decision-making for creative, effective, and supported solutions.

Learning Objectives & Topics Covered in this Workshop:

- Explain the importance of critical thinking and problem solving in today's government work environment
- Leverage current theories on human thought to improve your creativity and performance
- Discriminate between the different types of critical thinking styles and determine when to use each type
- Identify problems and opportunities and learn how to address them
- Assess the internal and external environmental factors surrounding problems and opportunities
- Explore a wide range of potential responses to a problem or opportunity
- Apply effective techniques to avoid common mind traps
- Evaluate potential responses to a problem or opportunity to determine the best response
- Effective Techniques for Collaboration during Team/Staff/Group Problem-Solving & Decision-Making

Audience: This workshop is designed for all government personnel.

Toolkits:

Receive a **Student Handbook** and **Online Toolkit**, containing tools such as checklist, tips, techniques, and numerous other tools to help you use your new skills immediately.

Additional Information:

CPE Credits: 7.0

CEU Credits: 0.6

Suggested Program

Prerequisites: None

Advanced Preparation: None

NASBA Program Level: Basic

NASBA Field of Study:

Personal Development

Delivery Method: Group Live – Live Virtual Classroom

