



Performance Metrics Workshop

*A 2-Day Hands on TMS Experience
Delivered in Live or Live Virtual Classrooms!*

Course Description:

Performance measurement is a proven means to distinguish your organization. This workshop shows you how to quickly set solid, professional, meaningful metrics to be recognized as an organization that can be counted on to get results consistently. You will learn how to develop clear, specific, and timely performance metrics to use in managing government contractors, to assure they deliver on schedule, on budget, and within specified quality parameters and guarantee that their deliverables meet all government requirements

Learning Objectives & Topics Covered in this Workshop:

- Identify and measure characteristics of your organization that tell you, your management, and your customers how well you are delivering services and products for them
- Link mission, strategic plan, business plan, and performance metrics
- Develop meaningful measures of performance for employees and organizations
- Translate requirements into metrics
- Conduct effective performance measure planning

Audience:

This workshop is designed for all government personnel.

Toolkits:

Receive a Student Handbook and Online Toolkit, containing tools such as checklist, tips, techniques, and numerous other tools to help you use your new skills immediately.

Additional Information

CPE Credits: 16.0

CEU Credits: 1.6

Suggested Program

Prerequisites: None

Advanced Preparation:

None

NASBA Program Level:

Basic

NASBA Field of Study:

Business Management and Organization

Delivery Method: Group Live

– Live Virtual Classroom

