

AI for Leaders:

Driving Mission Impact Through AI Workflows

2-Day Workshop, 16 CPEs

Federal leaders are being asked to deliver more—with fewer people, tighter resources, and increasing mission complexity. Artificial Intelligence (AI) is no longer a future concept; it is a present-day capability that, when applied correctly, can fundamentally reshape how work gets done. This highly interactive workshop equips leaders, supervisors, and managers with the practical knowledge and tools needed to integrate AI into their operations responsibly, effectively, and in alignment with federal policy and mission requirements.

This course is beyond basic AI awareness and focuses on **operationalizing AI in real-world government environments**. Participants will explore how to design and implement **hybrid human–AI workflows** that enhance productivity while maintaining accountability, oversight, and quality. Emphasis is placed on enabling leaders to rethink how work is structured, executed, and evaluated in an AI-enabled workforce.

Participants will learn how to assess current processes to identify high-value opportunities for AI integration, redesign workflows to incorporate AI capabilities, and implement **human-in-the-loop validation** strategies to ensure outputs remain accurate, ethical, and mission-aligned. The course also introduces practical frameworks for evaluating AI-generated outputs, managing risk, and maintaining compliance with federal guidance and agency-specific policies.

Recognizing the growing pressure on organizations experiencing workforce reductions or increased workload demands, this workshop provides leaders with actionable strategies to **induce efficiency without sacrificing performance or accountability**. Participants will explore how emerging capabilities—such as AI agents, task automation, and decision-support tools—can be leveraged to augment human performance rather than replace it.

In addition, the workshop addresses the leadership and organizational challenges associated with AI adoption. Participants will apply proven **change management techniques** to navigate resistance, build trust, and lead their teams through technology-driven transformation. The course emphasizes the leader's role in setting expectations, establishing governance, and fostering a culture of responsible AI use.

Through facilitated discussions, real-world examples, and hands-on exercises, participants will leave with a practical roadmap for integrating AI into their teams and processes—immediately and effectively.

Key Topics Include:

- Foundations of AI in the Federal and DoD Workplace (Policy, Risk, and Opportunity)
- Leading Through Workforce Constraints: Doing More with Less
- Assessing Current Processes for AI Integration Opportunities
- Understanding AI Agents and Task Automation theory
- Workflow Redesign: From Task-Based Execution to AI-Augmented Operations
- Understanding when to draw the line and say “no” to AI
- Designing **Hybrid Human–AI Workflows** for Operational Efficiency
- Human-in-the-Loop Validation and Oversight Strategies
- Evaluating AI Outputs for Accuracy, Bias, and Mission Alignment
- AI for Decision Support, Communication, and Knowledge Work
- Change Management Strategies for AI Adoption in Government Organizations
- Governance, Ethics, and Responsible AI Use in Federal Environments

Outcomes:

By the end of this workshop, participants will be able to:

- Identify and prioritize opportunities to integrate AI into existing workflows
- Design hybrid workflows that effectively balance human judgment and AI capability
- Apply structured approaches to validate and evaluate AI-generated outputs
- Lead organizational change efforts related to AI adoption
- Leverage emerging AI tools to improve efficiency, decision-making, and mission delivery
- Develop a practical action plan to implement AI within their team or organization
- Supervise applicable standards for the responsible use of AI