



Building Trust

*A 2-Day Hands on TMS Experience
Delivered in Live or Live Virtual Classrooms!*

Course Description:

Trust is the foundation of high-performing teams, and it starts with strong accountability and open communication. This workshop equips participants with the skills to foster transparency, inspire trust, and lead their teams to measurable results. Attendees will learn how to balance honesty with empathy and use accountability to build stronger relationships within their teams and organizations.

Learning Objectives & Topics Covered in this Workshop:

- Understand the role of accountability in building trust within teams.
- Develop communication strategies to foster openness and transparency.
- Identify and address trust barriers in team dynamics.
- Create feedback systems that encourage growth and accountability.
- Promote a culture of honesty and integrity.
- Balance assertiveness and empathy in communication.
- Resolve conflicts in ways that strengthen trust and relationships.
- Align accountability practices with organizational goals.
- Measure the impact of trust and accountability on team performance.
- Encourage ownership of responsibilities at all levels of the organization.

Audience:

This workshop is designed for all government personnel.

Toolkits:

Receive a Student Handbook and Online Toolkit, containing tools such as checklist, tips, techniques, and numerous other tools to help you use your new skills immediately.

Additional Information

CPE Credits: 16.0

CEU Credits: 1.6

Suggested Program

Prerequisites:

Advanced Preparation:

NASBA Program Level:

NASBA Field of Study:

Delivery Method: Group Live
– Live Virtual Classroom

